Hannah Gaskins

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PROFESSIONAL SUMMARY

Trained and GIAC certified IT professional. Experienced background in mobile engineering, technical communication and support. Excels at articulately communicating with professionalism and creative problem solving. Software Engineer with experience in tech support, education, and international business. Seeking to transition from engineering to cybersecurity field.

COMPETENCIES & SKILLS

Technical: Network scanning, defense-in-depth, incident handling, common hacker methodologies and counter measures, tcp/ip, SMB Security, Xcode, iOS development and testing in Swift and Objective-C, DNS set up

Tools: Nmap, Proxyman, Charles, Hashcat, John the Ripper, Netcat, Metasploit, SMB Exploits, RITA **OS:** Mac, Unix/Linux, Windows

Functional: Documentation, JIRA, training, oral and written communication, translating technical jargon to non-technical users, complex problem-solving

Spanish Language: Conversational level communication skills in Spanish, experience in professional environment (between A2 and B1)

EDUCATION/CERTIFICATIONS

SANS GIAC Certifications:

- Certified Incident Handler (GCIH)
- Security Essentials Certification (GSEC)
- Foundational Cybersecurity Technologies (GFACT)

SANS Technology Institute:

Applied Cybersecurity Certificate

2022 - Present

Code Fellows:

Certificate in Advanced Software Development in iOS

2016

University of Wisconsin Madison:

Bachelor of Arts
2009

EXPERIENCE

iOS Engineer, eBay

2016 - Present

- Implemented features user facing including Dynamic Item Card, Add to Cart buttons, SSO, dark mode UI, and native user social login and registration
- Implemented API transform paradigm in app parses service layer for client side implementation
- Assisted with and implemented legal requirements in app including: EEK, GDPR, CCPA, DSA
- Applied localization efforts for client side text
- Implemented accessibility efforts on user interfacing code
- Applied unit, FUI, smoke, and end to end testing on production code
- General work on finding and fixing bugs, Swift code rewrites
- Conducted technical and team fit interviews for new team members.
- Presented on technical topics to colleges and larger work groups

Technical Support, Squarespace

2014 - 2016

- Guided customers through website setup and troubleshooting
- Troubleshooted DNS, AA, MX Records for customers
- Helped set up custom email for customers
- Cross Communications Team for cross office/time zone collaboration between NYC, Dublin, and PDX offices
- Assisted customers through SEO setup and troubleshooting